### **ENGINEERING EXCELLENCE**

# STIEBEL ELTRON Simply the Best



The Finest Tankless Electric Water Heater Available!

# Tempra® / DHC-E

Featuring Advanced Microprocessor Control

- Outperforms Bulky Hot Water Tanks
- Reduces Hot Water Pipe Runs
- Best Warranty in the Industry



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#### www.TitanHeater.com

Tel: 888.697.8456 Fax: 305.675.7974

Email: info@titanheater.com



ISO 9001

# TEMPRA® / DHC-E TANKLESS ELECTRIC WATER HEATERS



## Tempra® / DHC-E

# Featuring Advanced Microprocessor Control

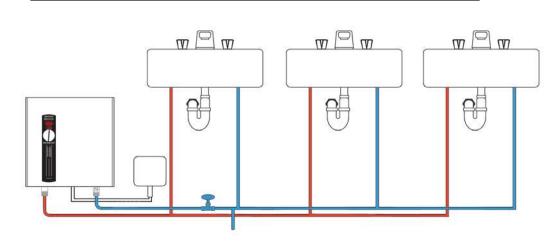
- Control Temperature Simply by Setting a Dial. Set the temperature knob on the front cover, and enjoy water between 86°F / 30°C to 140°F / 60°C (DHC-E: 125°F / 52°C). Change the desired temperature at any time. No purchase of a remote selector control is necessary. Advanced microprocessor technology ensures that the water temperature never deviates from the set point.
- Best Warranty in the Industry. STIEBEL ELTRON
   has an enviable track record of engineering excellence
   and product quality. The three years parts warranty is
   unique in the industry. You can depend on the
   Tempra® / DHC-E for many years to come.
- Compliance with Codes Made Easy. The water temperature required by codes can simply be dialed in at the unit. The 100% accuracy of the water temperature is guaranteed by sophisticated electronics. No need to worry about mixing valves that go out of adjustment and wear out. The electronic control system in the DHC-E does not allow the water temperature to go above 125°F (52°C), which eliminates the possibility that scalding may occur. The Tempra® can supply up to 140°F (60°C) water when health codes call for it. At the same time, when lower, non-scalding temperatures are needed the Tempra® ensures what you set is what you get.



#### DELIVERING CODE COMPLIANT WATER TEMPERATURES

- Superior, Reliable Performance. The Tempra® has several temperature and flow sensors which feed their readings into the unit's proprietary microprocessor control. Heating elements are engaged in stages, achieving the temperature you desire. The Tempra® continually monitors the water temperature it produces.
- **Superior Technical Support.** Stiebel Eltron's toll-free technical support line connects you with knowledgeable staff who can offer sizing recommendations as well as help with troubleshooting and technical questions.
- Simple Design of Plumbing System. There is no need for a
   T & P valve, drain or mixing valve. The design of the hot
   water plumbing system gets very simple and straightforward
   due to the advances introduced with the Tempra® / DHC-E.
- Sleek Design Fits in Anywhere. Due to its small dimensions and attractive housing the Tempra® / DHC-E can be left unconcealed in many applications.
- Seismic Proof Construction. Tempra® / DHC-E is a tankless water heater system, and is thereby not subject to seismic code. There is no need for preventative construction, as required when using a bulky water storage heating system.

Limited Warranty (Excerpt): STIEBEL ELTRON, Inc. warrants to the original owner that the Tempra® / DHC-E Series Water Heater will be free from defects in workmanship and materials for a period of THREE YEARS from the date of purchase. Should any part(s) prove to be defective during this period, STIEBEL ELTRON, Inc. will be responsible for replacement of the defective part(s) only. STIEBEL ELTRON, Inc. is not responsible for labor charges.



Tempra® / DHC-E Tankless Electric Water Heaters deliver instant hot water. Tempra® / DHC-E efficiencies eliminate wasted time waiting for hot water, while preserving precious water resources.









### SIMPLY THE BEST!

## STIEBEL ELTRON

**Introducing Proprietary Technology** 

#### Take The Cover Off.

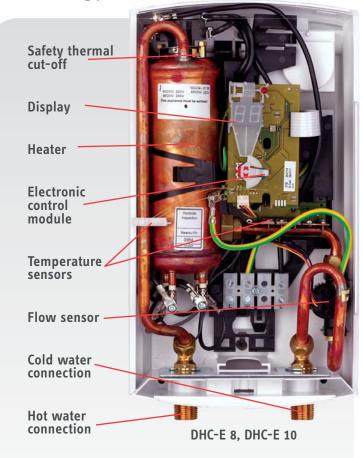
We have done our homework. As an international leader in the tankless electric water heating industry, STIEBEL ELTRON is proud to have pioneered this tankless water heating technology. The company's German engineering and manufacturing tradition of excellence means that you can depend on its performance for many years to come.

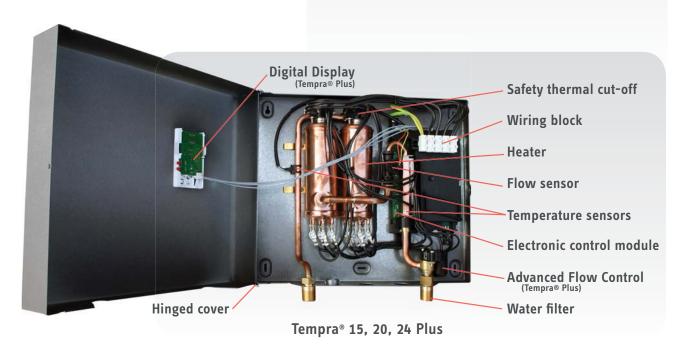
#### **Featuring Advanced Flow Control.**

Advanced Flow Control is exclusive to the Tempra® Plus and ensures a constant temperature output no matter how great the hot water demand is.

Advanced Flow Control technology works by automatically adjusting the flow of water to eliminate unpleasant temperature fluctuation.

With accurate temperature output all the time, every time, code compliance has never been easier!





### THE RIGHT SIZE FOR THE APPLICATION

DHC-E and Tempra® Models	DHC-E 8			DHC-E 10				iempra® 12 / 12 Pius			
Item Number	074284			074285				223420 / 224196			
Phase			1		1				1		
Voltage	V	208		240	208		240		208		240
Wattage	kW	5.4		7.2	7.2		9.6		9		12
Amperage	A	26		30	35		40		44		50
Min. Required circuit breaker size	A	40		40	40		50		60		60
Recommended wire size	AWG COPPER	8		8	8		8		6		6
Recommended wire size	AWG COPPER	8		8	8		8		6		6
Maximum temperature increase above	@ 0.75 GPM	49		65	65		87		-		-
ambient water temp.	@ 1.00 GPM	37		49	49		65		-		-
	@ 1.50 GPM	25		33	33		44		41		54
	@ 2.25 GPM	-		-	-		-		27		36
	@ 3.00 GPM	-		-	-		-		20		27
Min water flow to activate unit	GPM/Imin			0.29						37 / 1.4	
Weight	Lb / kg			5.9 /						5 / 6.8	
Nominal water volume	Gal inch / cm			0.13 /						13 / 0.5	
Width			7 7/8					16 5/8 (42.0)			
Height		inch / cm 14 3/16 (36.0)						14 1/2 (36.9)			
Depth	inch / cm PSI / BAR			4 1/8	(10.4)				4 5/8 (11.7)		
Working pressure		150 / 10						150 / 10			
Tested to pressure	300 / 20						300 / 20				
Water connections		1 / 2" NPT						3 / 4" NPT			
Tempra® Models	npra® Models		15 / 15 Plus 20 / 20 Plus 24 / 24			Plus	29 Plus 36 Plus			lus	
Item Number		223421 /	224197	223422 /	224198	223424 /	224199	223	425	223	426
Phase		1		1		1		1	L	1	
Voltage	1/		240	208	210	208	240	200			240
Voltage	V	208	240	208	240	200	240	208	240	208	240
	kW	208 10.8	14.4	14.4	19.2	18	24	208	240	208	36
Wattage				14.4	19.2						
Wattage Amperage	kW	10.8 2 x 26	14.4	14.4 2 x 35	19.2 2 x 40	18	24 2 x 50	21.6	28.8 3 x 40	27	36
Wattage Amperage Min. Required circuit breaker size	kW A A	10.8	14.4 2 x 30	14.4 2 x 35	19.2	18 2 x 44	24	21.6 3 x 35	28.8	27 3 x 44	36 3 x 50 3 x 60
Wattage Amperage Min. Required circuit breaker size Recommended wire size	kW A A AWG COPPER	10.8 2 x 26 2 x 40	14.4 2 x 30 2 x 40	14.4 2 x 35 2 x 50	19.2 2 x 40 2 x 50	18 2 x 44 2 x 60	24 2 x 50 2 x 60	21.6 3 x 35 3 x 50	28.8 3 x 40 3 x 50	27 3 x 44 3 x 60	36 3 x 50
Wattage Amperage Min. Required circuit breaker size Recommended wire size Maximum temperature increase above	kW A A AWG COPPER @ 1.50 GPM	10.8 2 x 26 2 x 40 8	14.4 2 x 30 2 x 40 2 x 8	14.4 2 x 35 2 x 50 2 x 8	19.2 2 x 40 2 x 50 2 x 8	18 2 x 44 2 x 60 2 x 6	24 2 x 50 2 x 60 2 x 6	21.6 3 x 35 3 x 50 3 x 8 92	28.8 3 x 40 3 x 50 3 x 8	27 3 x 44 3 x 60 3 x 6	36 3 x 50 3 x 60 3 x 6 92
Wattage Amperage Min. Required circuit breaker size Recommended wire size	kW A A AWG COPPER @ 1.50 GPM @ 2.25 GPM	10.8 2 x 26 2 x 40 8 49 37	14.4 2 x 30 2 x 40 2 x 8 65	14.4 2 x 35 2 x 50 2 x 8 66 44	19.2 2 x 40 2 x 50 2 x 8 88	18 2 x 44 2 x 60 2 x 6 82	24 2 x 50 2 x 60 2 x 6 92	21.6 3 x 35 3 x 50 3 x 8	28.8 3 x 40 3 x 50 3 x 8 92	27 3 x 44 3 x 60 3 x 6 92	36 3 x 50 3 x 60 3 x 6 92 92
Wattage Amperage Min. Required circuit breaker size Recommended wire size Maximum temperature increase above	kW A A AWG COPPER @ 1.50 GPM @ 2.25 GPM @ 3.00 GPM	10.8 2 x 26 2 x 40 8 49	14.4 2 x 30 2 x 40 2 x 8 65 43	14.4 2 x 35 2 x 50 2 x 8 66	19.2 2 x 40 2 x 50 2 x 8 88 58	18 2 x 44 2 x 60 2 x 6 82 54	24 2 x 50 2 x 60 2 x 6 92 73	21.6 3 x 35 3 x 50 3 x 8 92 66	28.8 3 x 40 3 x 50 3 x 8 92 87	27 3 x 44 3 x 60 3 x 6 92 82	36 3 x 50 3 x 60 3 x 6 92
Wattage Amperage Min. Required circuit breaker size Recommended wire size Maximum temperature increase above	kW A A AWG COPPER @ 1.50 GPM @ 2.25 GPM	10.8 2 x 26 2 x 40 8 49 37 25	14.4 2 x 30 2 x 40 2 x 8 65 43 33	14.4 2 x 35 2 x 50 2 x 8 66 44 33	19.2 2 x 40 2 x 50 2 x 8 88 58 44 29	18 2 x 44 2 x 60 2 x 6 82 54 41	24 2 x 50 2 x 60 2 x 6 92 73 54 37	21.6 3 x 35 3 x 50 3 x 8 92 66 49	28.8 3 x 40 3 x 50 3 x 8 92 87 66 44	27 3 x 44 3 x 60 3 x 6 92 82 61 41	36 3 x 50 3 x 60 3 x 6 92 92 82
Wattage Amperage Min. Required circuit breaker size Recommended wire size Maximum temperature increase above ambient water temp.  Min water flow to activate unit	kW A A AWG COPPER @ 1.50 GPM @ 2.25 GPM @ 3.00 GPM @ 4.50 GPM GPM/Imin	10.8 2 x 26 2 x 40 8 49 37 25	14.4 2 x 30 2 x 40 2 x 8 65 43 33 -	14.4 2 x 35 2 x 50 2 x 8 66 44 33 22 0.58 /	19.2 2 x 40 2 x 50 2 x 8 88 58 44 29	18 2 x 44 2 x 60 2 x 6 82 54 41 27	24 2 x 50 2 x 60 2 x 6 92 73 54 37	21.6 3 x 35 3 x 50 3 x 8 92 66 49 33	28.8 3 x 40 3 x 50 3 x 8 92 87 66 44	27 3 x 44 3 x 60 3 x 6 92 82 61 41	36 3 x 50 3 x 60 3 x 6 92 92 82 55
Wattage Amperage Min. Required circuit breaker size Recommended wire size Maximum temperature increase above ambient water temp.  Min water flow to activate unit Weight	kW A A AWG COPPER @ 1.50 GPM @ 2.25 GPM @ 3.00 GPM @ 4.50 GPM GPM/Imin Lb / kg	10.8 2 x 26 2 x 40 8 49 37 25 -	14.4 2 x 30 2 x 40 2 x 8 65 43 33 -	14.4 2 x 35 2 x 50 2 x 8 66 44 33 22 0.58 /	19.2 2 x 40 2 x 50 2 x 8 88 58 44 29 2.2 8.1	18 2 x 44 2 x 60 2 x 6 82 54 41 27 0.58 18 /	24 2 x 50 2 x 60 2 x 6 92 73 54 37 / 2.2	21.6 3 x 35 3 x 50 3 x 8 92 66 49 33 0.87 24.25	28.8 3 x 40 3 x 50 3 x 8 92 87 66 44 / 3.3	27 3 x 44 3 x 60 3 x 6 92 82 61 41 0.87 24.2!	36 3 x 50 3 x 60 3 x 6 92 92 82 55 / 3.3
Wattage Amperage Min. Required circuit breaker size Recommended wire size Maximum temperature increase above ambient water temp.  Min water flow to activate unit Weight Nominal water volume	kW A A AWG COPPER @ 1.50 GPM @ 2.25 GPM @ 3.00 GPM @ 4.50 GPM GPM/Imin Lb / kg Gal	10.8 2 x 26 2 x 40 8 49 37 25	14.4 2 x 30 2 x 40 2 x 8 65 43 33 -	14.4 2 x 35 2 x 50 2 x 8 66 44 33 22 0.58 /	19.2 2 x 40 2 x 50 2 x 8 88 58 44 29 2.2 8.1	18 2 x 44 2 x 60 2 x 6 82 54 41 27 0.58 18 / 0.26	24 2 x 50 2 x 60 2 x 6 92 73 54 37 / 2.2 8.1 / 1.0	21.6 3 x 35 3 x 50 3 x 8 92 66 49 33	28.8 3 x 40 3 x 50 3 x 8 92 87 66 44 / 3.3	27 3 x 44 3 x 60 3 x 6 92 82 61 41 0.87 24.2!	36 3 x 50 3 x 60 3 x 6 92 92 82 55
Wattage Amperage Min. Required circuit breaker size Recommended wire size Maximum temperature increase above ambient water temp.  Min water flow to activate unit Weight Nominal water volume Width	kW A A AWG COPPER @ 1.50 GPM @ 2.25 GPM @ 3.00 GPM @ 4.50 GPM GPM/Imin Lb / kg Gal inch / cm	10.8 2 x 26 2 x 40 8 49 37 25 -	14.4 2 x 30 2 x 40 2 x 8 65 43 33 -	14.4 2 x 35 2 x 50 2 x 8 66 44 33 22 0.58 /	19.2 2 x 40 2 x 50 2 x 8 88 58 44 29 2.2 8.1	18 2 x 44 2 x 60 2 x 6 82 54 41 27 0.58 18 / 0.26	24 2 x 50 2 x 60 2 x 6 92 73 54 37 / 2.2 8.1 / 1.0 /8 (42.0)	21.6 3 x 35 3 x 50 3 x 8 92 66 49 33 0.87 24.25	28.8 3 x 40 3 x 50 3 x 8 92 87 66 44 / 3.3	27 3 x 44 3 x 60 3 x 6 92 82 61 41 0.87 24.2!	36 3 x 50 3 x 60 3 x 6 92 92 82 55 / 3.3
Wattage Amperage Min. Required circuit breaker size Recommended wire size Maximum temperature increase above ambient water temp.  Min water flow to activate unit Weight Nominal water volume Width Height	kW A A AWG COPPER @ 1.50 GPM @ 2.25 GPM @ 3.00 GPM @ 4.50 GPM GPM/Imin Lb / kg Gal inch / cm	10.8 2 x 26 2 x 40 8 49 37 25 -	14.4 2 x 30 2 x 40 2 x 8 65 43 33 -	14.4 2 x 35 2 x 50 2 x 8 66 44 33 22 0.58 /	19.2 2 x 40 2 x 50 2 x 8 88 58 44 29 2.2 8.1	18 2 x 44 2 x 60 2 x 6 82 54 41 27 0.58 18 / 0.26 16 5 14 1/2	24 2 x 50 2 x 60 2 x 6 92 73 54 37 / 2.2 8.1 / 1.0 /8 (42.0) (36.9)	21.6 3 x 35 3 x 50 3 x 8 92 66 49 33 0.87 24.25	28.8 3 x 40 3 x 50 3 x 8 92 87 66 44 / 3.3	27 3 x 44 3 x 60 3 x 6 92 82 61 41 0.87 24.2!	36 3 x 50 3 x 60 3 x 6 92 92 82 55 / 3.3
Wattage Amperage Min. Required circuit breaker size Recommended wire size Maximum temperature increase above ambient water temp.  Min water flow to activate unit Weight Nominal water volume Width Height Depth	kW A A AWG COPPER @ 1.50 GPM @ 2.25 GPM @ 3.00 GPM @ 4.50 GPM GPM/Imin Lb / kg Gal inch / cm inch / cm	10.8 2 x 26 2 x 40 8 49 37 25 -	14.4 2 x 30 2 x 40 2 x 8 65 43 33 -	14.4 2 x 35 2 x 50 2 x 8 66 44 33 22 0.58 /	19.2 2 x 40 2 x 50 2 x 8 88 58 44 29 2.2 8.1	18 2 x 44 2 x 60 2 x 6 82 54 41 27 0.58 18 / 0.26 16 5 14 1/2 4 5/8	24 2 x 50 2 x 60 2 x 6 92 73 54 37 / 2.2 8.1 / 1.0 /8 (42.0) (36.9) (11.7)	21.6 3 x 35 3 x 50 3 x 8 92 66 49 33 0.87 24.25	28.8 3 x 40 3 x 50 3 x 8 92 87 66 44 / 3.3	27 3 x 44 3 x 60 3 x 6 92 82 61 41 0.87 24.2!	36 3 x 50 3 x 60 3 x 6 92 92 82 55 / 3.3
Wattage Amperage Min. Required circuit breaker size Recommended wire size Maximum temperature increase above ambient water temp.  Min water flow to activate unit Weight Nominal water volume Width Height Depth Working pressure	kW A A AWG COPPER @ 1.50 GPM @ 2.25 GPM @ 3.00 GPM @ 4.50 GPM GPM/Imin Lb / kg Gal inch / cm inch / cm PSI / BAR	10.8 2 x 26 2 x 40 8 49 37 25 -	14.4 2 x 30 2 x 40 2 x 8 65 43 33 -	14.4 2 x 35 2 x 50 2 x 8 66 44 33 22 0.58 /	19.2 2 x 40 2 x 50 2 x 8 88 58 44 29 2.2 8.1	18 2 x 44 2 x 60 2 x 6 82 54 41 27 0.58 18 / 0.26 16 5 14 1/2 4 5/8 150	24 2 x 50 2 x 60 2 x 6 92 73 54 37 / 2.2 8.1 / 1.0 /8 (42.0) (36.9) (11.7) / 10	21.6 3 x 35 3 x 50 3 x 8 92 66 49 33 0.87 24.25	28.8 3 x 40 3 x 50 3 x 8 92 87 66 44 / 3.3	27 3 x 44 3 x 60 3 x 6 92 82 61 41 0.87 24.2!	36 3 x 50 3 x 60 3 x 6 92 92 82 55 / 3.3
Wattage Amperage Min. Required circuit breaker size Recommended wire size Maximum temperature increase above ambient water temp.  Min water flow to activate unit Weight Nominal water volume Width Height Depth	kW A A AWG COPPER @ 1.50 GPM @ 2.25 GPM @ 3.00 GPM @ 4.50 GPM GPM/Imin Lb / kg Gal inch / cm inch / cm	10.8 2 x 26 2 x 40 8 49 37 25 -	14.4 2 x 30 2 x 40 2 x 8 65 43 33 -	14.4 2 x 35 2 x 50 2 x 8 66 44 33 22 0.58 /	19.2 2 x 40 2 x 50 2 x 8 88 58 44 29 2.2 8.1	18 2 x 44 2 x 60 2 x 6 82 54 41 27 0.58 18 / 0.26 16 5 14 1/2 4 5/8 150 300	24 2 x 50 2 x 60 2 x 6 92 73 54 37 / 2.2 8.1 / 1.0 /8 (42.0) (36.9) (11.7)	21.6 3 x 35 3 x 50 3 x 8 92 66 49 33 0.87 24.25	28.8 3 x 40 3 x 50 3 x 8 92 87 66 44 / 3.3	27 3 x 44 3 x 60 3 x 6 92 82 61 41 0.87 24.2!	36 3 x 50 3 x 60 3 x 6 92 92 82 55 / 3.3

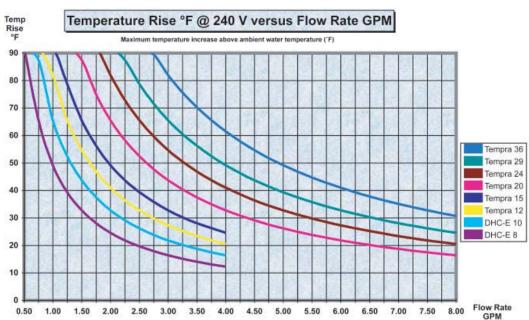
DHC-E 8

DHC-E 10

Tempra® 12 / 12 Plus

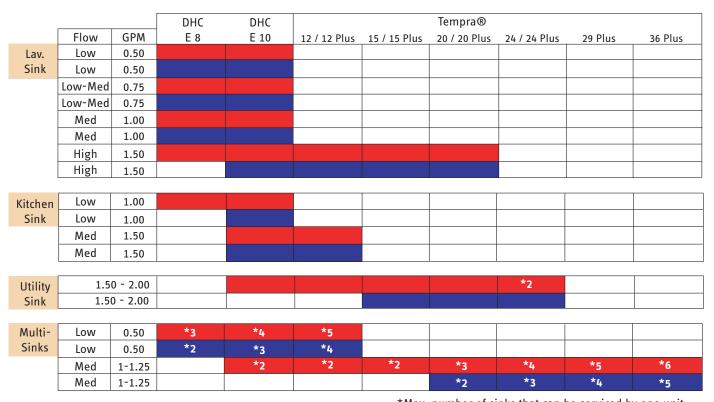
- \* Tempra® suitable for supply with up to 131°F / 55°C, DHC-E suitable for supply with up to 107°F / 42°C \* Tankless water heaters are considered a non-continuous load \* Conductors should be sized to maintain a voltage drop of less than 3% under load

DHC-E and Tempra® Models



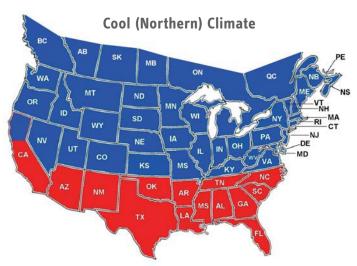


## **Tankless Electric Water Heater Sizing Chart**



\*Max. number of sinks that can be serviced by one unit

Single	Low	1.00				
Single Shower	Low	1.00				
	Low-Med	1.50				
	Low-Med	1.50				
	High	3.00				
	High	3.00				



Warm (Southern) Climate

#### STIEBEL ELTRON

17 West Street West Hatfield, MA 01088

TOLL FREE 800.582.8423
PHONE 413.247.3380
FAX 413.247.3369
info@stiebel-eltron-usa.com

www.stiebel-eltron-usa.com

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#### www.TitanHeater.com

Tel: 888.697.8456 Fax: 305.675.7974

Email: info@titanheater.com